



Mr Harishesh Jilla Krishna

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PROFILE

Goal-oriented and highly motivated professional with extensive experience as a Head of Operations. Proven track record of leading teams and optimizing business processes to drive efficiency and productivity. Seeking a challenging position where I can utilize my skills in strategic planning, operations management, and team leadership to contribute to organizational growth and success.

EDUCATION

International Business Management | MSc Oxford Brookes University

📅 2022 – 2023 📍 OXFORD, UNITED KINGDOM

Operations and systems | MBA CMS Business school

📅 2020 – 2023 📍 BANGALORE, INDIA

Electronics and communication | B.Tech RNSIT

📅 2015 – 2019 📍 BANGALORE, INDIA

Grade 12 | PU Degree, NCERT RV PU COLLEGE

📅 2013 – 2015 📍 BANGALORE, INDIA

Grade 10 | Secondary school, ICSE APS PUBLIC SCHOOL

📅 2003 – 2013 📍 BANGALORE, INDIA

WORK EXPERIENCE

Head of Operations K K Aromas

📅 02/2020 – present 📍 BANGALORE, INDIA

- Developed and implemented strategic initiatives that increased operational efficiency by 20%, resulting in significant cost savings for the organization.
- Led a team of 25+ employees, fostering a collaborative and high-performing work environment that resulted in a 15% increase in productivity.
- Streamlined supply chain processes by implementing new inventory management systems, reducing lead times and improving overall delivery performance by 30%.
- Oversaw the successful execution of large-scale projects, ensuring adherence to project timelines, budgets, and quality standards, resulting in a 90% customer satisfaction rating.

Senior team leader Japan center

📅 01/2023 – present 📍 OXFORD, UNITED KINGDOM

- Led a team of 15 members, overseeing daily operations, setting performance goals, and providing regular feedback to ensure achievement of department targets.
- Mentored and coached team members, conducting regular training sessions to enhance their skills and knowledge, contributing to reduction in error rates.

**Retail sales associate
Waitrose and Partners**

📅 10/2022 – 01/2023 📍 OXFORD, UNITED KINGDOM

- Demonstrated exceptional customer service skills by providing personalized assistance to customers, leading to increase in customer satisfaction ratings.
- Collaborated with team members to maintain a visually appealing store layout, resulting in increase in foot traffic and improved customer engagement.
- Utilized strong communication skills to resolve customer complaints and concerns, ensuring a positive shopping experience and fostering customer loyalty.

**Manufacturing technician
Avashyam**

📅 06/2020 – 06/2021 📍 BANGALORE, INDIA

- Operated and maintained specialized machinery and equipment to ensure efficient production processes, resulting in increase in overall productivity.
- Implemented quality control measures and conducted regular inspections to identify and rectify defects, leading to a improvement in product quality and wastage.
- Assisted in the implementation of lean manufacturing principles and compliances, resulting in streamlined processes and reduction in production waste.

**Intern technical specialist
Jio-Samsung**

📅 06/2018 – 07/2018 📍 BANGALORE, INDIA

- Assisted in the development and implementation of technical solutions, utilizing strong problem-solving and analytical skills to identify and resolve issues efficiently.
- Provided technical support and troubleshooting assistance to end-users, promptly addressing inquiries and resolving technical issues to maintain the flow.

**VLSI Intern
Corel Technologies**

📅 01/2018 – 01/2018 📍 BANGALORE, INDIA

- Strong analytic skills and an acute eye for detail, ensuring that VLSI layouts and verification are accurate and error-free.
- Contributed to the development of energy-efficient solutions through participation in academic initiatives focusing on low-power VLSI design techniques.

**Agro Intern
Prakruthi Vanam**

📅 04/2017 – 05/2017 📍 MADANAPALLI, INDIA

- Experience in implementing irrigation systems and monitoring water utilisation in order to maximise resource efficiency and promote environmentally responsible farming.
- Collaborated with a diverse group of farmers and researchers to identify obstacles and propose viable solutions for enhancing agro productivity.

**Micro actuators and Implementation
ARXIV**

📅 2022

<https://arxiv.org/abs/2212.13123>

**On the output voltage harmonics of a Cuk Converter
IJERECE**

https://www.technoarete.org/common_abstract/pdf/IJERECE/v4/i3/Ext_48609.pdf

PUBLICATIONS

A study on Accidents and Causalities

IJITR

<https://www.ijitr.com/index.php/ojs/search/authors/view>

Energy analytics for Smart cities

IEEE / IISC

AWARDS

Deans List Award

Oxford Brookes University

📅 06/2019

<https://www.brookes.ac.uk/business/about/the-deans-list>

Merit in WebBench

Texas instruments

📅 04/2020

Best outgoing student

RNSIT

📅 06/2020

First Finisher, Marathon

PESIT

📅 04/2019

4th Finisher , Hackadrone

Cyient Technologies

📅 02/2017

CERTIFICATES

Tally ERP Certification

Hebbar Academy

📅 2019

Soaps and Cosmetic manufacturing

Soap Smith

📅 2019

Web bench

Texas Instruments

📅 2016

Bluetooth Robotics

Indian Institute of technology

📅 2016

Multisim Workshop

IEEE RNSIT Chapter

Aurdino Workshop

Tenent Technolgies

Sensors and embedded boards

Department of electronics RNSIT

VOLUNTEERING

Teacher

Youth for Seva

📅 06/2017 – 07/2017 📍 BANGALORE, INDIA

Nature conservation Activist

K K Aromas

📅 2016 – 2017 📍 SHIVARAM, INDIA

VOLUNTEERING

Mentor Government of Karnataka

📅 06/2016 – 07/2016 📍 BANGALORE, INDIA

SKILLS

Strategic Planning
Professional

Process Optimization
Professional

Team Leadership
Professional

General Management
Full

Tally ERP
Professional

Manufacturing supervisor
Professional

STRENGTHS

Leadership # strategic planning # problem solving
project management # team building # process optimization

HOBBIES



Exploring distant
lands



Every kind of
sport



Tech enthusiast



Perfumery



Soap making



Animal lover